

FCC 388

DTV Consumer Education Quarterly Activity Report

Instructions

This form should be used to provide the Federal Communications Commission (FCC) with information pertaining to all station activity to educate consumers on the transition to digital television (DTV). All stations should log DTV Transition-Related Public Service Announcements (PSAs) and other DTV activities using the appropriate house (identification) numbers. These logs or records should include the date and time that each DTV activity occurred. This form must be filed in Docket Number 07-148 as Document Type: REPORT, and placed in the station's Public Inspection File. This form must continue to be filed for each quarter in which a station has DTV Transition education obligations.

- Go to the ECFS upload page: http://fjallfoss.fcc.gov/prod/ecfs/upload_v2.cgi
- Fill out the relevant cover sheet information.
- In the "Send Comment Files to FCC (Attachments)" section click the "Browse" button to choose the file you want to attach. (Or the first file if you have multiple files to attach)
- Click on the "Select one of these file types or convert your file to one of these types:" dropdown to choose the type of file that was attached.
- Click "Send Attached File to FCC"
- If you only had one file to attach click "Finish Transaction and Receive Confirmation".
- If you have another file to attach, click on the "Enter Additional Attachments"

Station Call Sign(s)

WRAL-TV5

Report reflects information for quarter ending (mm/dd/yy)

03/31/08

Have you opted to comply with Option One, Two, or Three (once elected, this choice may not change)?

Option One (A and D)

Option Two (B and D)

Option Three (C and D)

Over the past quarter, have you fully complied with the requirements of this option?

Yes No

Simulcasting

Are you simulcasting on your Analog channel and your primary Digital stream?

Yes No

If YES, complete only one form for both. If NO, complete a form for your Analog channel and a second for your primary Digital stream

Call Sign WRAL	Channel Numbers		Community of License			
	Analog	5 <input checked="" type="checkbox"/>	City	State	County	Zip Code
Digital	53 <input checked="" type="checkbox"/>	RALEIGH	NC	WAKE	27605	
Licensee Capitol Broadcasting Company, Inc.						
Above, circle the Channel Number(s) to which this form applies.			Nielsen DMA Raleigh-Durham	World Wide Web Home Page Address www.wral.com		
Facility ID Number 8688	Previous Call Sign (if applicable) n/a		License Renewal Expiration Date (mm/dd/yy) 12/01/2012			

Section A (For broadcasters electing Option One)

Stations that elect Option One must place a copy of this form on the station's public website, if such exists.

On its analog channel, and its primary digital stream, a station must air one transition PSA, and run one transition crawl, in every quarter of every day. This requirement will increase to two PSAs and crawls per quarter per day on April 1, 2008, and to three of each on October 1, 2008. Stations are required to air PSAs or crawls at various times in any given day part, and at least one PSA and one crawl per day must be run during primetime hours. On-air education must not contain inaccurate or misleading statements and must be provided in the same language as a majority of the programming carried by the station. PSAs must be at least 15 seconds, and closed-captioned. Crawls must run during programming for no fewer than 60 consecutive seconds across the bottom or top of the viewing area (See rules for additional details).

Have you aired a sufficient number of eligible PSAs (28, 56, or 84 per week, depending on the reporting period) during the correct quarters of the day?

Yes No

Have you aired a sufficient number of eligible crawls (28, 56, or 84 per week, depending on the reporting period) during the correct quarters of the day?

Yes No

Section B (For broadcasters electing Option Two)

On its analog channel, and its primary digital stream, a station must run an average of 16 transition-related PSAs and 16 transition-related crawls, snipes, and/or tickers per week in each quarter, all between the hours of 5 a.m. and 1 a.m.. It must also run one 30 minute DTV-related informational program once, and one 100-Day Countdown piece per day for the 100 days prior to the conclusion of the transition. Comment boxes MUST be used to describe these compliant activities (See rules for additional details).

Total Number of Eligible DTV Transition-Related PSAs and Crawls, Snipes, and/or Tickers (CSTs) Run -- Last Quarter

How many DTV PSAs and CSTs did your station run between 5:00 a.m. and 1:00 a.m. last quarter?

Total 5:00 a.m. to 1:00 a.m. PSAs

125

Total 5:00 a.m. to 1:00 a.m. CSTs

7

For informational purposes only, how many DTV PSAs and CSTs did your station run in the last quarter from 6:00 a.m. to 9:00 a.m.?

Total 6:00 a.m. to 9:00 a.m. PSAs

22

Total 6:00 a.m. to 9:00 a.m. CSTs

0

For stations located in the Eastern or Pacific Time Zone, how many DTV PSAs and CSTs did your station run in the last quarter from 6:00 p.m. to 11:35 p.m. (must average at least 4 per week)?

Total 6:00 p.m. to 11:35 p.m. PSAs

42

Total 6:00 p.m. to 11:35 p.m. CSTs

0

For stations located in the Central or Mountain Time Zone, how many DTV PSAs and CSTs did your station run in the last quarter from 5:00 p.m. to 10:35 p.m.(must average at least 4 per week)?

Total 5:00 p.m. to 10:35 p.m. PSAs

Total 5:00 p.m. to 10:35 p.m. CSTs

Comments (add additional sheets where necessary):

INFORMATIONAL MAILINGS

- The response to our PSAs has been phenomenal. We were flooded with more than one thousand letters and cards from viewers who asked for more information on the converter boxes and coupon program.
- We compiled an eight page handout that gives all basic information about the DTV transition, converter boxes plus the critical information needed for citizens to apply for the government coupons. We also included an application form to make it easy for those who wrote.
- Because of the overwhelming response - we had to hire a temporary worker to handle the mail and fulfillment. He has now worked steadily for ten weeks and to date has responded to 1330 requests for information.

30 Minute Educational Programs – Last Quarter

How many 30 minute, DTV-related informational programs did your station run during the quarter? At least one such program must be run between the hours of 8:00 a.m. and 11:35 p.m., prior to February 17, 2009.

Total number of 30 Minute Informational Programs

Comments (add additional sheets where necessary):
WRAL's 30 Minute, DTV information program "DTV 411" is scheduled to air Saturday April 19 at 7:30pm.

Since many viewers still have questions and concerns, the North Carolina Association of Broadcasters, in conjunction with Capitol Broadcasting Co., have produced "DTV 411" to explain the digital transition and what it means. The program explains digital technology and its benefits. It also shows which viewers are affected by the change and what they need to do to keep receiving their television signal after February 17, 2009. This 30 minute program will be offered to local television stations across North Carolina.

100-Day Countdown Eligible Pieces – Last Quarter

Beginning on November 10, 2008, all stations participating in Option Two will engage in special 100-Day "Countdown to DTV" activities. Stations must execute a minimum of one "Countdown to DTV" on-air activity per day during the 100 days leading up to February 17, 2009. During the last quarter, how many of each eligible 100-Day "Countdown to DTV" pieces did your station run?

- Graphic Displays*

- Animated Graphics*

- Graphic and Audio Displays*

- Longer Form Reminders*

Comments (add additional sheets where necessary):

Section C (For Noncommercial broadcasters only)

On its analog channel, and its primary digital stream, a station must air 60 seconds per day of on-air consumer education, in variable timeslots, including at least 7.5 minutes per month between 6 pm and 12 am. Beginning May 1, 2008, this requirement doubles, and beginning November 1, 2008, it increases again, to 180 seconds per day and 22.5 minutes per month between 6 pm and midnight. It must also run one 30 minute transition education piece once (See rules for additional details).

Have you aired a sufficient amount of consumer education (60, 120, or 180 seconds per day, depending on the date) during each day this quarter?

Yes No

30 Minute Educational Programs – Last Quarter

How many 30 minute, DTV-related informational programs did your station run during the quarter? The comment box may be used to describe this activity. At least one such program must be run between the hours of 8:00 a.m. and 11:35 p.m., prior to February 17, 2009.

Total number of 30 Minute Informational Programs

Comments (add additional sheets where necessary):

Section D (For all broadcasters)

Additional DTV On-air Initiatives – Last Quarter

Did your station run additional on-air initiatives (such as news reports, town hall meetings, etc.) during the quarter? The comment box may be used to describe these initiatives.

Yes No

Comments (add additional sheets where necessary):

NEWS REPORTS

•WRAL-TV's consumer unit has committed to monthly reports on DTV and the upcoming transition. These stories air in WRAL's early evening news, which is seen by thousands of viewers throughout the market.

•During 1st Quarter 2008, the following stories have aired in WRAL's news: 1) Converter boxes arrive - pkg; 2) DTV One Year out - v/o; 3) DTV Misinformation - 2 pkgs and v/o; 4) DTV Coupons - v/o; 5) DTV Transition - pkg.

Station Website Additional Activity Related to the DTV Transition – Last Quarter

Does your station have a Website? Yes No

If YES, did your station provide additional DTV related information or activities on that Website? The comment box may be used to describe what was posted on the station's Website.

Yes No

Comments (add additional sheets where necessary):

WRAL.COM

The special DTV section on WRAL.com includes a 'Step By Step' informational DTV Conversion overview, DTV Resource Links and a Frequently Asked Questions section.

Although WRAL's DTV PSAs were carefully crafted to generate regular mail requests from citizens without internet, the PSAs also included references to the special DTV section on the WRAL.com website. Viewers were asked to use the keyword term "DTV" to find the section, and it's clear the PSAs were wildly successful in this regard. For the months of December, January and February -- more than 15,000 search requests on WRAL.com were logged for the term "DTV" -- making it the most-requested search term on the entire site. It's clear that television is extremely powerful in pushing users to the internet.

Additional DTV Outreach Efforts -- Last Quarter

Check all of the DTV related activities listed below that your station engaged in over the last quarter. The comment box may be used to describe this activity.

Speaking Engagements

Comments (add additional sheets where necessary):

WRAL and Capitol Broadcasting Company representatives are also taking part in the NAB's Speaker's Bureau program for DTV awareness. We are also responding to requests generated locally. So far this year CBC/WRAL representatives have spoken to the Triangle J Council of Governments, local Rotary Clubs and a Civitan Group.

Community Events

Comments (add additional sheets where necessary):

Other (describe)

Comments (add additional sheets where necessary):

•WRAL/CBC's Community Affairs Director contacted state agencies and advocacy groups to determine the level of DTV understanding and need among the state's citizens in nursing homes and long term care. She has talked to reps from NC's Division on Aging and Friends of Residents in Long Term Care. She has also corresponded with leaders from "Que Pasa" to see what may be needed to help inform North Carolina's growing Hispanic community. There are no definite plans in this area at present.

This comment box may be used to include other comments or information about your station's DTV activity over the last quarter.

Comments (add additional sheets where necessary):

STATION CERTIFICATION

I certify that the statements in this document are true, complete, and correct to the best of my knowledge and belief, and are made in good faith.

Typed or Printed Name of Person Signing Loretta Harper-Arnold	Typed or Printed Title of Person Signing
Signature <input checked="" type="checkbox"/> <i>Loretta Harper-Arnold</i>	Date 4/2/2008

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT (U.S. CODE, TITLE 18, SECTION 1001), AND/OR REVOCATION OF ANY STATION LICENSE OR CONSTRUCTION PERMIT (U.S. CODE, TITLE 47, SECTION 312(a)(1)), AND/OR FORFEITURE (U.S. CODE, TITLE 47, SECTION 503).

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We have estimated that each response to this collection of information will take 3 hours. Our estimate includes the time to read the instructions, look through existing records, gather and maintain required data, and actually complete and review the form or response. If you have any comments on this estimate, or on how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, AMD-PER, Paperwork Reduction Project (3060-1115), Washington, D. C. 20554. We will also accept your comments via the Internet if you send them to pra@fcc.gov. Remember - you are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-1115.

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