

## Changes to Align Benefit Packages for State-Funded Services

(Reference Communication Bulletin FY1516 UM 04 20151111)

In order to align our benefits package for state-funded services across our covered counties, the following services will no longer be part of Cardinal Innovations Healthcare's state-funded benefit plan after Nov. 20, 2015. Members currently receiving these services will be authorized to continue to receive such services if they remain medically necessary. No new members will be admitted into the services below after Nov. 20, 2015.

### Mental Health Specific Services:

- Community Support Team
- Assertive Engagement
- Intensive In Home Services
- Multisystemic Therapy (MST)

### Intellectual/Developmental Disability Specific Services:

- Day Activity
- Day Supports
- Developmental Day
- Personal Assistance/Personal Care

### Substance Use Disorder:

- Substance Abuse Comprehensive Outpatient Treatment Program (SACOT)

### Other:

- Respite
- Diagnostic Assessment (Code T1023)

*Please note that only the specific code above is impacted, standard assessments billed under code 90791 (clinician) or 90792 (physician) are still available*

Providers are encouraged to evaluate all members to determine if alternative services, such as (b)(3) services or other Medicaid-funded services, would be appropriate to implement.

Please direct any questions related to these changes to the Cardinal Innovations Healthcare Utilization Management Department at [utilizationm@cardinalinnovations.org](mailto:utilizationm@cardinalinnovations.org)

## Cardinal Innovations Healthcare Provider Input Request

Cardinal Innovations Healthcare Housing Specialists are seeking provider input to identify, develop and expand affordable supportive housing in its 16-county geographic service area. Please take a few moments to respond to the following questions:

1. How many people do you serve that express an unmet need for affordable housing and what are some of the barriers they face?
2. What types of community resources do you currently use to assist with these needs?
3. What could Cardinal Innovations do to help you address the need for affordable supportive housing for our members?

Please email your responses and any additional input to [housing@cardinalinnovations.org](mailto:housing@cardinalinnovations.org) by Nov. 23.

Cardinal Innovations appreciates your input and participation as housing specialists work to ensure that members have access to safe, affordable supportive housing options.

### START Training Available

On Friday, Nov. 20, Cardinal Innovations will host the 2014-15 National Online Training Series on Mental Health and Intellectual Disability "The Importance of Data Collection & Analysis." The training, developed by the Center for START (Systemic, Therapeutic, Assessment, Resources & Treatment) Services, begins at noon and will be held at the Kannapolis office, 4855 Milestone Ave., and the Chapel Hill office, 201 Sage Road Ste. 300.

To register for the Kannapolis event on Nov. 20, visit: <http://www.brownpapertickets.com/event/2420452>.

To register for the Nov. 20 event in Chapel Hill, go to: <http://www.brownpapertickets.com/event/2420455>.

### Child and Family Team Training

A Child and Family Team training, "A Cross System Training from the Family's Perspective," will be held Dec. 14-15 from 9:30 a.m. to 5 p.m. at the Five County Community Office, 134 S. Garnett St., Henderson, NC 27536.

The training is limited to 20 participants. Registration deadline Dec. 7. For details, contact Carlette Hill at [Clarette.hill@cardinalinnovations.org](mailto:Clarette.hill@cardinalinnovations.org) or at 252-430-3044 (office) or 252-430-9850 (cell). Register at <http://www.brownpapertickets.com/event/2444344>.

### MHFA, QPR Training Offered in Charlotte

Cardinal Innovations Healthcare's Mecklenburg Community Office will hold Mental Health First Aid (MHFA) and Question, Persuade, Refer (QPR) training in November. Both trainings will be held at the Mecklenburg Community Office, 1100 S. Tryon Street, Ste. 100, Charlotte, NC 28203.

**Mental Health First Aid** training is scheduled Monday, Nov. 16, and Tuesday, Nov. 17, from 10 a.m. to noon. Cost is \$20 per person, and includes a book and snack for both days. To register, go to: <http://www.brownpapertickets.com/event/2403285>.

**Question, Persuade, Refer (QPR)** training for suicide prevention is scheduled Thursday, Nov. 19, from 10 a.m. to noon. Cost is \$5 for materials. To register, go to: <http://www.brownpapertickets.com/event/2411816>.

### 2016 DHSR Facility Licenses

All Network Providers must submit a copy of the 2016 Division of Health Service Regulations (DHSR) facility license for all sites contracted with Cardinal Innovations Healthcare by Jan. 30, 2016.

Submit licenses to Heidi Miller via email at [Heidi.Miller@Cardinalinnovations.org](mailto:Heidi.Miller@Cardinalinnovations.org) or fax them to 704-939-7513.



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Governor's Institute  
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