



# Consumer Sentinel Network

## Largest Metropolitan Areas Ranking for Identity Theft – Related Consumer Complaints<sup>1</sup>

*January 1 – December 31, 2011*

Rank	Metropolitan Area	Complaints	Complaints Per 100,000 Population
1	Miami-Fort Lauderdale-Pompano Beach, FL Metropolitan Statistical Area	17,546	324.1
2	Montgomery, AL Metropolitan Statistical Area	617	168.6
3	Greeley, CO Metropolitan Statistical Area	403	165.3
4	Columbus, GA-AL Metropolitan Statistical Area	463	163.7
5	Dunn, NC Micropolitan Statistical Area	177	162.8
6	Port St. Lucie, FL Metropolitan Statistical Area	642	160.5
7	Tampa-St. Petersburg-Clearwater, FL Metropolitan Statistical Area	4,255	156.2
8	Madera, CA Metropolitan Statistical Area	223	152.2
9	Savannah, GA Metropolitan Statistical Area	492	149.4
10	Albany, GA Metropolitan Statistical Area	245	149.3
11	Atlanta-Sandy Springs-Marietta, GA Metropolitan Statistical Area	7,787	147.5
12	Orlando-Kissimmee, FL Metropolitan Statistical Area	2,989	147.1
13	Gainesville, GA Metropolitan Statistical Area	261	144.9
14	Lakeland, FL Metropolitan Statistical Area	819	142.5
15	Punta Gorda, FL Metropolitan Statistical Area	216	141.3
16	Macon, GA Metropolitan Statistical Area	320	139.2
17	Valdosta, GA Metropolitan Statistical Area	179	137.5
18	El Paso, TX Metropolitan Statistical Area	1,009	137.3
19	Fresno, CA Metropolitan Statistical Area	1,227	136.4
20	Tallahassee, FL Metropolitan Statistical Area	480	136.2
21	Thomasville-Lexington, NC Micropolitan Statistical Area	213	136.1
22	Sherman-Denison, TX Metropolitan Statistical Area	159	134.0
23	Naples-Marco Island, FL Metropolitan Statistical Area	421	133.3
24	Laredo, TX Metropolitan Statistical Area	310	133.0
25	Dothan, AL Metropolitan Statistical Area	183	131.2
26	Ocala, FL Metropolitan Statistical Area	424	130.5
27	Merced, CA Metropolitan Statistical Area	320	130.3
28	Bakersfield, CA Metropolitan Statistical Area	1,005	127.1
29	Visalia-Porterville, CA Metropolitan Statistical Area	533	126.4
30	Memphis, TN-MS-AR Metropolitan Statistical Area	1,613	126.0
31	Jackson, MS Metropolitan Statistical Area	672	125.8
32	Riverside-San Bernardino-Ontario, CA Metropolitan Statistical Area	5,091	124.7
33	Las Cruces, NM Metropolitan Statistical Area	246	123.7
34	McAllen-Edinburg-Mission, TX Metropolitan Statistical Area	876	123.3
35	New Bern, NC Micropolitan Statistical Area	147	123.1
36	Yuba City, CA Metropolitan Statistical Area	199	121.2
37	Ann Arbor, MI Metropolitan Statistical Area	424	121.1
38	Kansas City, MO-KS Metropolitan Statistical Area	2,401	120.9
39	Pine Bluff, AR Metropolitan Statistical Area	122	120.2
40	Los Angeles-Long Beach-Santa Ana, CA Metropolitan Statistical Area	15,380	119.5
41	Napa, CA Metropolitan Statistical Area	158	119.2
42	Detroit-Warren-Livonia, MI Metropolitan Statistical Area	5,321	119.1
43	Sebastian-Vero Beach, FL Metropolitan Statistical Area	157	119.1
44	Corpus Christi, TX Metropolitan Statistical Area	491	118.5
45	Rocky Mount, NC Metropolitan Statistical Area	171	117.4
46	Goldensboro, NC Metropolitan Statistical Area	133	117.1
47	Dallas-Fort Worth-Arlington, TX Metropolitan Statistical Area	7,171	116.7
48	Sierra Vista-Douglas, AZ Micropolitan Statistical Area	148	115.7
49	Cape Coral-Fort Myers, FL Metropolitan Statistical Area	678	114.8
50	Warner Robins, GA Metropolitan Statistical Area	149	113.7

<sup>1</sup>Ranking is based on the number of identity theft complaints per 100,000 inhabitants for each Metropolitan Area. This chart illustrates the top 50 Metropolitan Areas (Metropolitan and Micropolitan Statistical Areas) with a population of one hundred thousand or more. See identity theft figures for all Metropolitan Areas with a population of 100,000 or more in Appendix D2. Metropolitan Areas presented here are those defined by the Office of Management and Budget as of December 2006 and the population estimates are based on the 2007 U.S. Census table CBSA-EST2007-01.