



Steve Troxler
Commissioner

North Carolina Department of Agriculture
and Consumer Services
Food and Drug Protection Division

Joseph W. Reardon
Director

August 07, 2008

Mr. Jim Southern, Vice President
Be Rich Buns
1413 Trailwood Lane
Kernersville, NC 27284

Dear Mr. Southern:

An inspection of your retail store, Cinnabon #8109, located at 5959 Triangle Town Blvd., Raleigh, North Carolina was conducted on July 07, 2008 by Food Regulatory Specialist Janna Spruill of this Department. This inspection, conducted in response to a complaint regarding the presence of cockroaches in the facility, revealed the presence of insanitary and objectionable food storage conditions. We specifically direct to your attention the following inspection observations and FDC 0014173:

1. Approximately four (4) live suspect cockroaches were observed on the floor beneath an under-cabinet refrigerator in the retail area when the refrigerator was moved.
2. Two (2) live suspect cockroaches and suspect excreta were found inside an overwrapped package of white Cinnabon retail bags stored in the shelves in the stock room.
3. Two (2) live cockroaches were observed around the ice maker when cardboard boxes stored on the floor of the stock room were moved.
4. More than eight (8) dead suspect cockroaches and suspect egg casings were observed on the floor adjacent to the ice maker in the stock room.
5. Approximately five (5) dead suspect cockroaches were seen inside the retail cabinet beneath the fountain drink dispenser.
6. Approximately four (4) dead suspect cockroaches were observed on the floor beneath the three compartment sink and adjacent to the mop basin and office desk in the stock room.
7. Three (3) dead suspect cockroaches were observed adhered to a piece of discarded packaging tape on the floor of the stock room and one (1) dead roach was noted on the shelves of the stock room storing the bags of raw ingredients.
8. The marble countertop used as a processing surface was observed to be cracked and with pieces missing in multiple locations.
9. Suspect deteriorating caulking/sealant was observed around the window of the bottom door of the wet proofer.
10. Gaps and unsealed areas were observed at the floor tile-wall juncture around the majority of the firm's perimeter in the retail and stock areas.
11. Loose product, specifically pecans, flour, sugar, and cinnamon residues, was observed on the floor throughout the firm.

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A follow up inspection was conducted on July 17, 2008 and July 21, 2008 revealing the continued presence of insanitary and objectionable food storage conditions. We specifically direct to your attention the following inspection observations:

* July 17, 2008

- a) Three (3) live suspect German cockroaches were observed in the floor beneath an unused refrigerator when it was moved.
- b) More than nine (9) dead suspect cockroaches and one egg casing was observed on the floor and in beverage crates in the stock room adjacent to the ice machine.
- c) The marble countertop used as a processing surface was observed to be cracked and with pieces missing in multiple locations.
- d) Employee beverages and meals were observed stored on the marble countertop/processing area.
- e) Suspect deteriorating caulking/sealant observed around the window of the bottom door of the wet proofer.
- f) Gaps and unsealed area were observed at the floor tile-wall juncture around the majority of the firm's retail and stock room perimeter.
- g) Equipment in the retail area observed with sticky and dust like product residues.

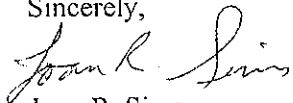
* July 21, 2008

- h) One (1) live adult suspect cockroach was found on the floor when the unused refrigerator and adjacent equipment were moved.
- i) One (1) live suspect cockroach observed in a blue crate beneath cardboard boxes of soft drink syrups stored in the stock room.

Please be advised that the North Carolina Food, Drug and Cosmetic Act states: "A food shall be deemed to be adulterated if it has been produced, prepared, packed or held under insanitary conditions whereby it may have become contaminated with filth, or whereby it may have been rendered diseased, unwholesome, or injurious to health". The conditions documented by Ms. Spruill place you and your firm in violation of the Act.

Significant actions must be taken on your part to correct the above mentioned conditions at the earliest moment to assure a continual sanitary operation of your facility. Your written response outlining the actions you are taking to correct the above referenced conditions will be anticipated by this office within ten (10) days of receiving this letter.

Sincerely,



Joan R. Sims
Food Compliance Officer

cc: Richard Alexander- Store Manager
Janna Spruill, Food Regulatory Specialist



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FDC NO: 0014173 Raleigh, N.C. July 14, 2008

An OFFICIAL SAMPLE, represented or sold as Filth obtained by

Janna Spruill an officer of this Department on July 7, 2008

Labeled: One dead suspect German cockroach collected from the floor of the stock room adjacent to the ice maker.

Mfr. or Dist. _____

Retail Dealer Cinnabon #8109, 5959 Triangle Town Blvd., Raleigh, NC 27616

RESULTS OF ANALYSIS:

One (1) *Blatella germanica* (German cockroach) adult

CONCLUSION: Product has been produced, prepared, packed or held under insanitary conditions whereby it may have become contaminated with filth, or whereby it may have been rendered diseased, unwholesome or injurious to health.

TO: Janna Spruill
Cinnabon #8109

Larry D. Gabriel

Larry D. Gabriel, Food Administrator

BY: Melanie Mhorsson

Food Compliance Officer

“The Cinnabon bakery at Triangle Town Center Mall in Raleigh has completely resolved the pest control problem as cited in a July 7, 2008 inspection report and has not had any issues with this matter since. The problem occurred when a neighboring tenant moved out but left their space in an unsanitary condition. The pests from the vacant space migrated to the Cinnabon bakery and caused minor problems, which local Cinnabon management solved within days and in partnership with mall management.”