

# LG Recalls Top-Loading Washing Machines Due to Risk of Injury

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

**Name of Product:** Top-Loading Washing Machines

**Units:** About 457,000

**Manufacturer:** LG Electronics Inc., of South Korea

**Hazard:** An unbalanced load can cause the washing machine to shake excessively and the drum to come loose during use, posing a risk of injury to consumers and property damage to the surrounding area.

**Incidents/Injuries:** LG has received at least 343 reports of washing machines vibrating excessively, of which at least 187 involved minor property damage. One minor injury has been reported.

**Description:** The recall involves three LG and three Kenmore Elite Brand top-loading washing machine models manufactured between February 2010 and November 2011. The units come in beige, white and graphite steel colors. Recalled washing machines have the following model and serial number ranges:

Brand	Model	Serial Number Range
LG	WT5001CW	002KW*****
	WT5101HV	through
	WT5101HW	111KW*****
Kenmore Elite	29002	005KW*****
	29272	through
	29278	111KW*****

The model and serial number can be found on a label fixed on the rating plate on the top back of the washing machine.

**Sold at:** LG models were sold at Best Buy, Home Depot, Kmart, Sears and local retailers nationwide. Kenmore Elite models were sold at Kmart and Sears. All were sold from April 2010 to December 2012 for between \$899 and \$1,099.

**Manufactured in:** South Korea

**Remedy:** Consumers should immediately contact LG or Sears for a free in-home repair of the machine. Consumers will also receive supplemental information to be inserted into their owner's manual and a new caution label to be placed on the washing machine. Consumers who have observed their recalled washing machine shaking excessively should immediately stop using it. Consumers should be aware that

loading their machines with water-proof or water-resistant items, such as mattress pads, mattress covers and similar items, increases the chances of loads being unbalanced.

**Consumer Contact:** For LG; toll-free at (855) 400-4639, from 8 a.m. to 7 p.m. CT Monday through Friday, or 8 a.m. to 2 p.m. CT Saturday, or online at [www.lg.com/us](http://www.lg.com/us) and click on Public Notices. For Kenmore or LG washers purchased at Sears or Kmart; toll-free at (888) 812-2935, from 7 a.m. to 7 p.m. CT Monday through Friday, or from 7 a.m. to 6 p.m. CT Saturday, or online at [www.sears.com](http://www.sears.com) and click on Customer Service Home then Product Recalls in the Product Information section.